Reset Password in Blackboard 9.1

If you can’t login Blackboard 9.1, use the following steps:

Note: This approach requires your Bloomfield College’s email works properly.

1. On Blackboard login page, click “Forgot Your Password?” link right below login field

2. On the next screen you will see two options, choose either option to request your password. Enter user account info.

3. Click Submit

4. Now go to your College email, in your inbox find an message “Lost password notification” message from Blackboard

5. Click to open the mail, find the link within the email and click it

6. In the next screen, enter new password, and click Submit

7. Go back to Blackboard. Now you can log in to Blackboard with the new password.